Better Care Fund 2022-23 End of Year Template

6. Year-End Feedback

The purpose of this survey is to provide an opportunity for local areas to consider and give feedback on the impact of the BCF.
There is a total of 5 questions. These are set out below.

Selected Health and Wellbeing Board: | Leicestershire

Part 1: Delivery of the Better Care Fund
Please use the below form to indicate to what extent you agree with the following statements and then detail any further supporting information in the corresponding comment boxes.

Statement:	Response:	Comments: Please detail any further supporting information for each response	Checklist Complete:
1. The overall delivery of the BCF has improved joint working between health and social care in our locality	Agree	Continuing from previously improved annual performance, many aspects of BCF delivery continue to improve joint working. In particular, the re-introduction of social care staff back into hospitals to work with patients and their families / carers with a new role (Reablement Team Leaders) focusing on maximising opportunities for reablement and working directly	Yes
2. Our BCF schemes were implemented as planned in 2022-23	Agree	In 2022/23 many of the BCF schemes were implemented or maintained as described in the BCF plan. Additional resources to implement the intake model has been delayed due to the inability to recruit at the level required. Remodelling of staff requirements is taking place preparing for implementation in the 23/24 financial year. The introduction of overnight care,	Yes
3. The delivery of our BCF plan in 2022-23 had a positive impact on the integration of health and social care in our locality	Agree	Delivery of the plan has had a positive impact on joined up working between health and care services, particularly with piloting an integrated health and care pilot in locality teams. This has provided a more streamlined approach for residents with more timely responses from both organisations and reduced duplication. This has extended to a similar approach within	Yes

Part 2: Successes and Challenges
Please select two Enablers from the SCIE Logic model which you have observed demonstrable success in progressing and two Enablers which you have experienced a relatively greater degree of challenge in progressing.
Please provide a brief description alongside.

4. Outline two key successes observed toward driving the enablers for integration (expressed in SCIE's logical model) in 2022-23	SCIE Logic Model Enablers, Response category:	Response - Please detail your greatest successes	Checklist Complete:
Success 1	5. Integrated workforce: joint approach to training and upskilling of workforce	Transforming care aims to reduce the amount of people with LD and A in long-term institutional care to move into the community with the right level of care to move towards independence. It also prevents those in crisis from remaining in hospital settings for too long. The integrated workforce, works collaboratively to help move people into more appropriate settings for them. Previously, LLR has been under-performing in this area. The system aimed to agree a renewed set of priorities for delivering Transforming Care with implementation of these resulting in significantly improved performance. The	Yes
Success 2	2. Strong, system-wide governance and systems leadership	In 2022/23 the LLR system agreed to hold a Flow Summit. The aims of this were to develop a better understanding of the barriers to supporting flow in the system, to identify solutions to address these barriers and to address the behavioural change required to ensure full usage of existing discharge/flow pathways. A set of 9 KLOE's were agree with the clinical assessment teams which were worked on for a period of 3 months to make improvements to flow and discharge timescales. Within the timeframe, improvements were made to the percentage of patients counted as a lost discharge, the percentage of	Yes

5. Outline two key challenges observed toward driving the enablers for integration (expressed in SCIE's logical model) in 2022-23	SCIE Logic Model Enablers, Response category:	Response - Please detail your greatest challenges	Checklist Complete:
Challenge 1	5. Integrated workforce: joint approach to training and upskilling of workforce	One of the key challenges facing our current system remains the ability to recruit and retain appropriate levels of staffing in key areas of development and delivery. This has led to gaps and challenges around the development of a joined-up workforce that could deliver aspects of both health and social care in a timely manner and therefore reducing the need for handoffs between service providers. This challenge is currently being addressed as part of our existing Locality Reablement and Therapy pilot where additional training is provided to both sets of staff to reduce repeat callouts e.g. for equipment	Yes
Challenge 2	6. Good quality and sustainable provider market that can meet demand	Within the last financial year, the availability of nursing beds within the overall care system has dramatically reduced despite demand remaining the same or increasing. The result is believed to be the low levels of CHC and FNC awards which has in turn resulted in a reduction in the amount of nursing care registered and dual registered homes. LLR is an outlier in the number of awards nationally. As a result, the system is undertaking an independent led review to look at decision making across the system and mitigations that could provide short, medium and long-term solutions for increasing availability and	Yes

Footnotes:
Question 4 and 5 are should be assigned to one of the following categories:
1. Local contextual factors (e.g. financial health, funding arrangements, demographics, urban vs rural factors)
2. Strong, system-wide governance and systems leadership
3. Integrated electronic records and sharing across the system with service users
4. Empowering users to have choice and control through an asset based approach, shared decision making and co-production
5. Integrated workforce: joint approach to training and upskilling of workforce
6. Good quality and sustainable provider market that can meet demand
7. Joined-up regulatory approach
8. Pooled or aligned resources
9. Joint commissioning of health and social care
Other

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